AUTHORIZATION TO REPORT THE 2014 CAHPS HEALTH PLAN SURVEY DATA IN THE 2015 NATIONAL HEALTHCARE QUALITY REPORT

The U.S. Agency for Healthcare Research and Quality (AHRQ) is requesting authorization from State Medicaid programs to use selected measures from the CAHPS Health Plan survey data they provide to the CAHPS Database for purposes of reporting State-level Medicaid CAHPS Health Plan survey results in the *2015 National Healthcare Quality Report.*

Check one:

_____ Authorization is hereby granted to AHRQ to use the CAHPS Health Plan survey data (as Specified in the attached list) we provide to the CAHPS Database in 2014 to present State-level Medicaid CAHPS Health Plan Survey results in the *2015 National Healthcare Quality Report.*

_____ Authorization is not granted for the requested use of our CAHPS Health Plan survey data.

Signature of authorized State official:

_____
(Signature) (Date)

_____
(Name)

_____
(Title)

_____
(Department)

_____
(State Agency)

_____
(Street Address)

_____
(City, State, Zip Code)

_____
(Telephone Number)

_____
(E-mail Address)

PLEASE RETURN THIS COMPLETED AND SIGNED AUTHORIZATION FORM **NO LATER THAN JUNE 30, 2014** TO:

The CAHPS Database
Westat
1700 Research Boulevard
CAHPS Database, RB1103
Rockville, MD 20850
Ph: 888-808-7108
Fax: 301-315-5912
CAHPSDatabase@westat.com

List of Measures to Be Used in the 2015 National Healthcare Quality Report

State-level estimates of the following measures will be reported for Medicaid adult and child populations, as well as for Medicare managed care plan enrollees:

Timeliness:

- Percent of patients who report that they can get an appointment for routine care as soon as they needed (always, usually, sometimes/never)
- Percent of patients who report that they can get care for illness/injury as soon as they needed (always, usually, sometimes/never)
- Percent of patients who report that they can easily get an appointment with a specialist (always, usually, sometimes/never)

Patient Centeredness:

- Percent of patients who report that their doctor listens carefully (always, usually, sometimes/never)
- Percent of patients who report that their doctor explains things clearly (always, usually, sometimes/never)
- Percent of patients who report that their doctor showed respect for what they had to say (always, usually, sometimes/never)
- Percent of patients who report that their doctor spent enough time with them (always, usually, sometimes/never)

Overall Measures:

- Overall rating of health care received

Other Measures

- Percent of patients who report that their doctor advised them to quit smoking or using tobacco (always, usually, sometimes/never)

New Measures for 2015

- Percent of patients who report their doctor seemed informed about care from other health providers (always, usually, sometimes/never)

In addition to these individual measures, the composite measure for Doctor Communication (a summary measure for the four questions listed under the patient centeredness category above) will also be reported.